



The NDIS Review Process



Don't agree with the NDIA decision/ plan e.g.

- Access to NDIS rejected
- Not enough funding
- Need more supports

Internal Review - National Disability Insurance Agency (NDIA)

- You can ask for a review in writing, or
- Call 1800 800 110, or
- Email: enquiries@ndia.gov.au
- Internal review must be lodged within 3 months of the decision

External Review

Administrative Reviews Tribunal (ART)

- You can ask for an external review with the ART if you do not agree with the internal review outcome
- External review cannot be initiated until the internal review is completed
- Application can be submitted on the ART website: www.art.gov.au
- Application for review needs to be submitted within 28 days of the internal review

