

Support at Home Fees



**Pricing that's simple, fair,
and transparent to maximise
your independence and
wellbeing.**

Experience the ADEC difference

- Every Support at Home client is supported by a Care Partner who is a qualified registered nurse. This ensures expert support for your wellbeing, and timely and appropriate changes to your plan of care.
- Our Service Coordinators prioritise cultural sensitivity and work to match you with support workers who understand and respect your cultural background and speak your preferred language. Our team collectively speaks more than 33 languages.
- We believe strong relationships lead to better outcomes. That's why we strive to ensure continuity of care by matching you with the same support worker wherever possible.
- Our service model is unique. Unlike many providers, we can offer shorter visit times to maximise your choice, flexibility, and value.
- ADEC is a Verified CALD Specialist with My Aged Care. We understand your culture, your community, and your needs.

How we keep costs fair

- ADEC is a registered charity, so we do not make a profit from the services we provide. Our fees are based only on the real cost of delivering your care. This includes what your support workers or service providers cost to deliver the services, as well as the cost for ADEC to organise, manage, quality-check, and coordinate them.
- Because the Support at Home program is new, ADEC will regularly check and review the cost of the services we provide. By working with a smaller group of trusted providers, and using our own staff where possible, we aim to offer more competitive prices in the future. This means you may be able to receive more support within your package.
- There are no hidden costs, and ADEC does not charge you anything extra for processing invoices.

Independence Supports

Hourly Rates	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Personal Care	\$107	\$113	\$140	\$177
Flexible Respite	\$107	\$113	\$140	\$177
Community Access & Social Support	\$107	\$113	\$140	\$177

Hourly Rates

Weekday
8am - 5pm

Transport Costs*

Osteopathy

\$190

Accompanied (Direct) Transport Fee in addition to the hourly support rate is \$1.30 per km

Daily Living Supports

Hourly Rates	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Domestic Assistance	\$107	\$113	\$140	\$177

Hourly Rates

Weekday
8am - 5pm

Simple Home
Maintenance

\$99

Gardening

\$99

Clinical Supports*

Hourly Rates	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Registered Nurse	\$165	\$180	\$210	\$250

Hourly Rates	Weekday 8am - 5pm	Hourly Rates	Weekday 8am - 5pm	Hourly Rates	Weekday 8am - 5pm
Care Management	\$155	Dietician/ Nutritionist	\$200	Allied Health Assistance	\$120
Exercise Physiologist	\$190	Occupational Therapy	\$210	Counselling/ Psychology	\$225
Physiotherapy	\$200	Podiatry	\$215	Speech Pathology	\$220

Service Terms*

1. Independence Supports and Domestic Assistance are usually charged at a minimum of two hours of service, or less by negotiation.
2. Allied Health, and other Clinical Supports are charged at a minimum of one hour of service.
3. The full cost of the scheduled service will be charged if cancellation is received within 24 hours of or after 12:00PM on the day prior to the service.
4. Accompanied (direct) transport fees apply if the Support Worker is required to use their private car for the service.
5. Independence and Daily Living services are provided as a minimum 2 hour engagement, unless otherwise agreed.
6. Overnight Care includes overnight respite or companionship and may include a "sleepover shift", during which the worker may sleep unless needed by the client, or a "companion shift", during which the worker is awake throughout the night. Sleepover shifts are charged at a lower rate.

