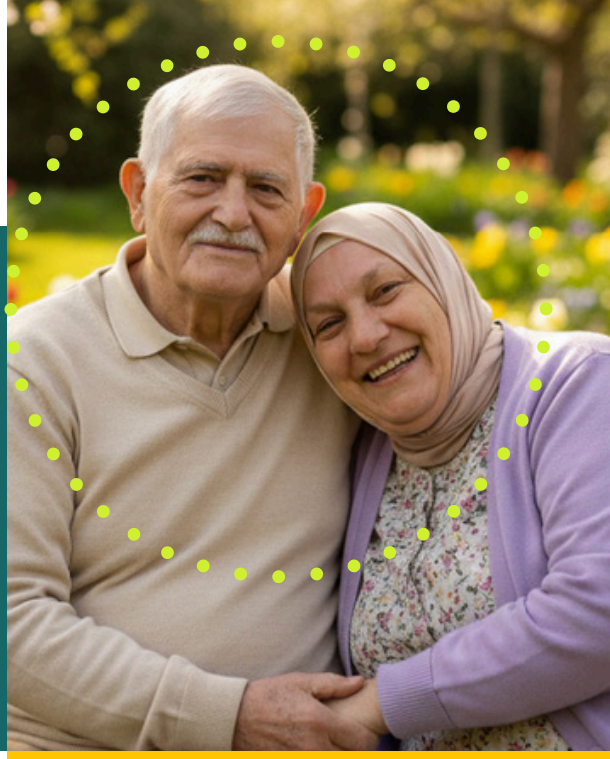
Support at Home

Support at Home made simple, care that feels like family



We're here for you, every step of the way

Our Aged Care Team is here to help you get the support you need. We will work with you and your family so you can keep living at home safely and comfortably as you get older. The Aged Care system can be confusing, but our team has people with different skills who are all here to help you. ADEC will be by your side and will support you every step of the way.

Joining the ADEC family

Before you choose a registered Support at Home provider, it's important to know how they will help you and what services you can get in your package. To make this easier, we have tools, information, and someone who can guide you step by step.

Our **Client Intake and Liaison Partner** has many years of experience supporting older people. They will explain the new Support at Home program, answer your questions, and guide you through each step. If you are eligible, they can also help you apply for financial hardship support, so you only pay what you need to.

Getting the best help and service

Did you know that not all aged care organisations include Registered Nurses in their usual support? ADEC goes further. Every Support at Home client gets a **dedicated Clinical Care Partner** who is a fully qualified and experienced Registered Nurse. Your Clinical Care Partner will help you stay safe and well at home by making sure your support changes as your needs change. They will check in regularly to make sure your plan is working for you.

Supporting you every day

Our **Service Coordinators** are your day-to-day point of contact. They organise your services, make changes when needed, and work to match you with the right support workers. If something isn't working, they'll respond quickly to help resolve it.

Our Support at Home services include

- Personal care
- Household tasks & cleaning
- Home & garden maintenance
- Transport & shopping support
- Nursing & clinical care
- Social support & connection
- Equipment & home modifications
- Allied Health and other therapies

Why choose ADEC

- Nurse-led care model
- Multilingual and culturally responsive services
- Personalised and flexible care plans
- Strong governance and clinical oversight
- Trusted not-for-profit provider since 1982
- Verified CALD Specialist provider

Where to get more information about Support at Home

Department of Health, Disability & Ageing:

www.health.gov.au/our-work/support-at-home

(03) 9480 7000 info@adec.org.au www.adec.org.au