



Support at Home Fees



**Pricing that's simple, fair,
and transparent to maximise
your independence and
wellbeing.**

Experience the ADEC difference

- Every Support at Home client is supported by a Care Partner who is a qualified registered nurse. This ensures expert support for your wellbeing, and timely and appropriate changes to your plan of care.
- Our Service Coordinators prioritise cultural sensitivity and work to match you with support workers who understand and respect your cultural background and speak your preferred language. Our team collectively speaks more than 33 languages.
- We believe strong relationships lead to better outcomes. That's why we strive to ensure continuity of care by matching you with the same support worker wherever possible.
- Our service model is unique. Unlike many providers, we can offer shorter visit times to maximise your choice, flexibility, and value.
- ADEC is a Verified CALD Specialist with My Aged Care. We understand your culture, your community, and your needs.

How we keep costs fair

- ADEC is a registered charity, so we do not make a profit from the services we provide. Our fees are based only on the real cost of delivering your care. This includes what your support workers or service providers cost to deliver the services, as well as the cost for ADEC to organise, manage, quality-check, and coordinate them.
- ADEC regularly reviews the cost of the services we provide. By working with a smaller group of trusted providers and using our own staff where possible, we aim to offer more competitive prices in the future. This means you may be able to receive more support within your package.
- There are no hidden costs, and ADEC does not charge you anything extra for processing invoices.

Independence Supports

Hourly Rates	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Personal Care	\$113	\$120	\$148	\$187
Flexible Respite	\$113	\$120	\$148	\$187
Community Access & Social Support *	\$113	\$120	\$148	\$187

Week day rates 8am - 5pm	Osteopathy/ Remedial Massage/ Chiropractor	Acupuncture/ Art Therapy/ Diversional Therapy	Hydrotherapy Group
60 minutes	\$200	\$170	\$65
30 minutes	\$145	\$125	-

Transport Costs* Accompanied (Direct) Transport Fee in addition to the hourly support rate is \$1.40 per km

Daily Living Supports

Hourly Rates	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Domestic Assistance	\$113	\$120	\$148	\$187

Hourly Rates	Simple Home Maintenance	Gardening	Additional fees may apply for gardening and simple home maintenance, depending upon the service provided, e.g., tipping fees
Weekday 8am - 5pm	\$110	\$110	

All other services, including Overnight Care services will be quoted on an individual basis.

Clinical Supports*

	Weekday 7am - 7pm	Weekday From 7pm	Weekend 7am - 7pm	Public Holidays 7am - 7pm
Rates	Registered Nurse			
60 minutes	\$180	\$196	\$230	\$270
30 minutes	\$130	\$142	\$165	\$190

Weekday 8am - 5pm	Dietician/ Nutritionist	Allied Health Assistance	Exercise Physiologist	Occupational Therapy	Social Work
60 minutes	\$210	\$127	\$200	\$220	\$235
30 minutes	\$150	\$90	\$145	\$155	\$165

Weekday 8am - 5pm	Counselling/ Psychology	Physio- therapy	Podiatry	Speech Pathology	Music Therapy
60 minutes	\$235	\$210	\$225	\$230	\$170
30 minutes	\$165	\$150	\$160	\$165	\$125

Weekday 8am - 5pm	Care Management	\$155 per hour
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Service Terms *

1. Personal Care, Flexible Respite, and Community Access & Social Support are provided as a minimum 2-hour engagement, unless otherwise agreed.
2. Domestic services like laundry and cleaning services are provided as a minimum 2-hour engagement, unless otherwise agreed.
3. Therapeutic, Allied Health, and other Clinical Supports are charged in minimum blocks of 30 minutes or 60 minutes, depending upon the scheduled or actual length of the service provided.
4. Accompanied (direct) transport fees apply if the Support Worker is required to use their private car for the service.
5. The full cost of the scheduled service will be charged if cancellation is received within 24 hours of or after 12:00 PM on the day prior to the service.
6. Overnight Care includes overnight respite or companionship and may include a "sleepover shift", during which the worker may sleep unless needed by the client, or a "companion shift", during which the worker is awake throughout the night. Sleepover shifts are charged at a lower rate.